

European Regional Development Fund







#### Mentoring Training Session

Welcome



#### About us



Liz Ratcliffe **Outset CIC General Manger** 











https://www.acceleratingwomensenterprise.uk







## About you

Your turn.....







#### Agenda

- Welcome & introduction to AWE programme
- Barriers and benefits of female entrepreneurs
- Role of the Mentor
- Mentoring Styles + Key skills
- Managing the Mentoring Relationship & potential issues
- Recap, Q&A & Feedback







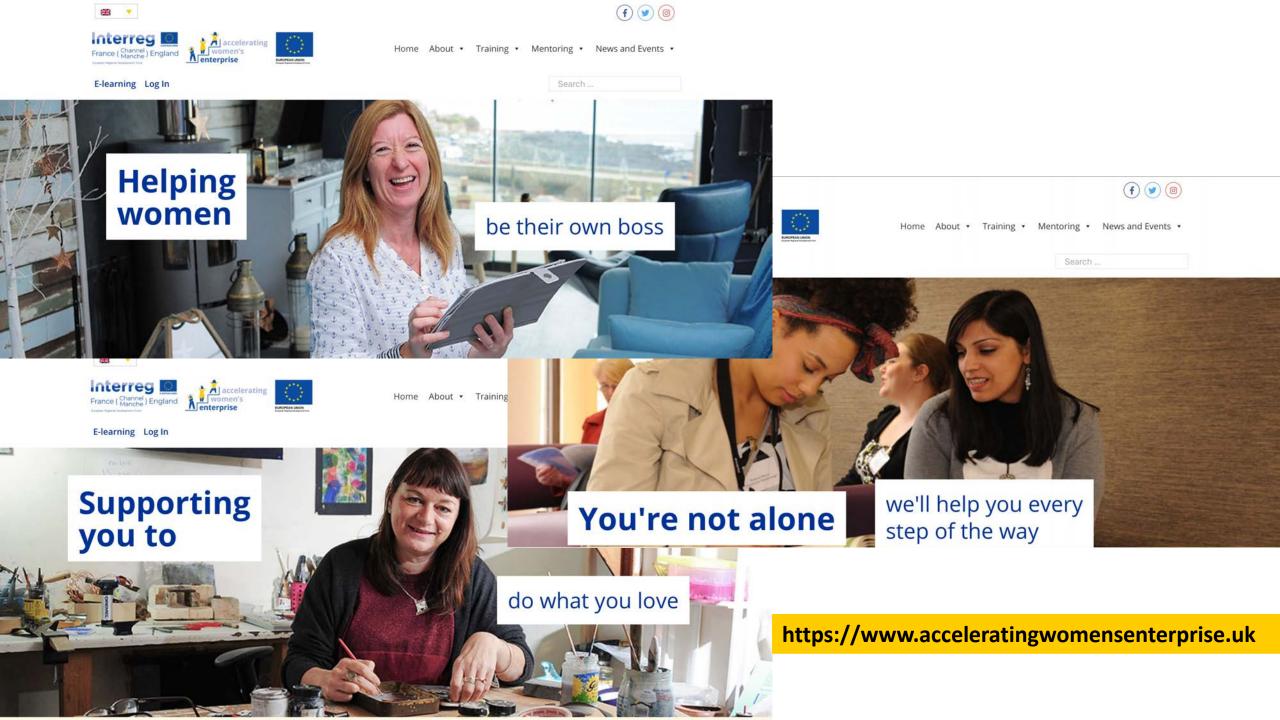
#### The AWE Programme

- Pre start up support for female entrepreneurs or support for newly established female led business
- Started in Dec 2018
- Delivered by 8 partners in France and UK
- A combination of workshops, bootcamps, e-learning and mentoring
- Funded by Interreg France Channel Manche England Programme











Be inspired by other female entrepreneurs who have turned their ideas into successful businesses.



#### Vanessa Miles

Vanessa Miles has worked as a photographer for decades with her photographs gracing the pages and websites of celebrated publications. Now working as a freelance photographer and running a social enterprise, she received help from AWE which taught her some important lessons.

Read more ...



#### **Ruth Chadwick**

The idea of establishing a fleece felting enterprise had been percolating in Ruth's mind for several years, so when she was made redundant from her role as a Kindergarten Teacher at age 63, Ruth felt it was the right time to implement her idea and invested in a felt-making machine.

Read more ...







#### Case Studies of AWE Clients

#### About Outset CIC



- Outset CIC delivering business start-up support across UK since 2011
- Current projects, in Cornwall, Bristol, Devon, Cambridge & Dorset
- Highly experienced at delivering women only programmes of support
- Ethos of the organisation is to be client led, developing the individual as well as the business

https://www.outsetcic.co.uk







## Barriers for female entrepreneurship

Over to you – 5 min to list the main barriers







## Barriers for female entrepreneurship

Examples of barriers to female entrepreneurship	
Lack of qualifications	Family commitments
Low confidence	Credit rating
Fear	Security
Ridicule	Knowledge
Fear of failure/success	Experience
Stress	Focus
Time	Self-belief







### Benefits of female entrepreneurship

Over to you – 5 min to list the main benefits







## Benefits of female entrepreneurship

#### **Examples of benefits of female entrepreneurship**

Money

Control

Family

Freedom

Plan own time

**Less Stress** 

Time













**Critical friend** 

**Sounding board** 

Trusted advisor

## Role of the mentor



Focus on shared challenges



Helping to focus and plan



Helping to find the right answers













Active listening Non-judgemental Powerful questions

## **Skills Mentors** require



**Objectivity** 



Supportive



Reflective







#### Your role as a mentor

- Your role is to provide guidance and support to help the mentee to:
  - Find and translate information
  - Understand problems
  - Identify solutions
  - Take action to implement them
  - Reflect and learn from actions
- Your job is to listen







## Six Mentoring Styles

Creating a compelling future

Providing an appropriate role model

High performance expectations

Individualised support

Intellectual stimulation

Directive leadership







## Goal setting

**Smart Goals** 

**SWOT Analysis** 

**GSTAR** 

**ROADMAPS** 







## Effective Questioning

"If I had an hour to solve a problem and my life depended on the solution, I would spend the first 55 minutes determining the proper question to ask, for once I know the proper question, I can solve the problem in less than five minutes."

Albert Einstein







## Chunking Up and Down

#### **Chunking up – Intentions and drivers**

Moves the conversation to a more abstract perspective. Abstract conversations are more agreeable and can be used to become clear about intentions, motives and personal values. When you ask a chunking up question, the listener's attention will move to a more abstract perspective in order to answer it.

#### Chunking down – Actions, facts, specifics

Provides you with specifics. Detailed conversations get to the nub of it – the specific factors and actions. When you ask a chunking down question, the listener's attention will move to a more detailed perspective in order to answer it.







# Managing the phases of the mentor relationship





#### Initiation

Initial contact
Time to define the relationship
Rapport building is key element



#### **Development**

Focus on goals and tasks
Care needs to be taken to avoid over-dependence
Mentor helps mentee discover options



#### **Maturity**

Mentee becomes autonomous Mentor becomes less influential Development has peaked



#### Disengagement

Need for relationship is less evident
Can be sad/happy time as partners realise relationship is coming to an end
Acknowledgement of end is useful as transition may not be easy





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#### Redefinition

Need for the relationship to be redefined

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## Platforms Software for Virtual Meetings

#### Options include:

- Zoom
- Teams
- Skype
- Facetime

NB Other software is available









#### Meeting structures

- Establish rapport
- Opening questions
- Reflective questions for clarification
- Summarising
- Suggestions for next steps
- Options for exploration
- Action planning









#### Potential Issues









#### Questions?















